MULTI-AGENCY RESOURCE CENTER

Calcasieu Parish Police Jury
Office of Juvenile Justice Services
DEMOGRAPHICS/STRUCTURE

Population
202,330

Median Household Income
$48,219

Race and Ethnic Categories (2018)
- Caucasian: 70%
- African American: 25%
- Hispanic: 2%
- Asian: 1%
- Native American: .3%

Juvenile Services:
- Serves six municipalities and nine law enforcement agencies
- Works under the supervision of the Calcasieu Parish Police Jury and serves our Juvenile and Family court through a memorandum of understanding.
FUNDING SOURCES

• Ad Valorem
• Private Foundations
• State Grants
• Interest Income
• State Revenue Sharing
CALCASIEU PARISH REFORM

• MacArthur Foundation “Models for Change”
• Annie E. Casey Foundation JDAI Hub Site/Applied Leadership Network
• Lead Agency and Grant Holder for Statewide Detention Standards
• Structured Assessment of Violence Risk in Youth (SAVRY) – Pilot Site
• Screening Brief Intervention & Referral to Treatment (SBIRT) Pilot Site
• Vera FINS Status Offender Recognition, MARC Outcome Study, and various publications
HOW DID WE GET HERE?

Formal Reform Began In 2006

We Were Still Missing Something

Intervention Avenues For System Involved Youth
• Number of youth referred to court and/or to detention was not decreasing
• We were not always focusing on the “right kids”
• We were not providing effective services to our kids
• Where we were providing services, timely access was not guaranteed
• Timing in our parish was “ripe” for change
HOW ARE OUR YOUTH?
JUVENILE JUSTICE POPULATION

- Just under one million youth arrested a year
- 60,000 are incarcerated on any given day
- 84% have been exposed to trauma
- 70% have a mental health disorder
- 74% report substance use
WHY FOCUS ON BEHAVIORAL HEALTH?

• Youth are often inappropriately involved and poorly served by the juvenile system
• This involvement continues to pose a real challenge to juvenile justice systems
• But by using behavioral health screening instruments we can provide better opportunities to divert youth
The mission of the MARC is to provide a single access point and coordinated approach to juvenile services for the youth and families of Calcasieu Parish.

The center is a collaborative project of the Calcasieu Parish Children and Youth Planning Board Member agencies.
Target Goals:

• Single access point for all youth, with non-traditional hours
• Divert youth through on-site screening and assessments
• Link youth to timely/best fit services
• Reduce time between arrest and intake (months to hours)
• Promote public safety and wellbeing
• Never turn anyone in need away
Criteria:

- Walk-In cases (Families initiate the support)
- Alleged Status and Delinquent cases
- 5-18 years old
- Not intoxicated or Injured
**MARC PROCESS**

### Law Enforcement:
- Law Enforcement request services
- Upon custody transfer the parents are notified.
- The case is staffed with the District Attorney Upon Arrival
- An intake interview is completed, and the JIFF Assessment is administered.
- The JIFF Assessment provides a snap-shot of the youth's life domains, that guide the Diversion Process.
- If the family consents, a diversion program is setup to address pending issues.
- If the family declines diversion, the case is staffed the DA’s Office for possible formal charges.

### Families & Community Agencies:
- Families report to the center.
- The JIFF is administered and provided to parties.
- Any other assessments under MOU will be administered.
Law Enforcement:
• Eliminate time spent waiting on parents to arrive at the station/location.
• Fast Custody Exchange – Goal is 12 minutes or less.
• Assistance in dealing with Status Offenders.
• Reduce recidivism.
• 24 hour “Help Line”
MARC BENEFITS

Community:
- Non-traditional hours.
- Faster processing times from arrest to intake.
- Immediate assistance without system involvement.
- Single Entry Point to reduce service duplication.
- Pooling of resources to save Taxpayer Dollars.
- Evidence Based programming to address needs.
- A data driven center that can be modified to address community needs.
JIFF ASSESSMENT

Training:
• All staff involved in the administration of the JIFF shall:
  • Review the JIFF® Quick-Start Guide and JIFF Assessor Training
  • Review the JIFF Video- Webinar Video

Administration and Case Plan Development:
• All MARC Staff shall be trained on how to administer and utilize the JIFF Software.
• Designated JIFF stations will be provided for youth access to the assessment.
• The assessment will be administered only to youth over the age of 10.

JIFF Scales:
• School
• Picked on By Peers
• Noncompliance in Home
• Family Environment
• Peer Influences
• Unsafe Community Behavior
• Feelings
• Self-Harm Potential
• Substance Abuse
• Health Related Needs
ASSESSING BEYOND THE CHARGE
JIFF GOALS, TOP 4

School 67%
• Improve Grades, Attendance, Addressing Academic needs

Non-Compliance in Home- 48%
• Family Relations / Ungovernable Behavior / Home Aggression

Feelings- 31%
• Depression / Anxiety / Trauma

Unsafe Community Behaviors 23%
• Community Aggression / Gang Associations/ Legal Issues
MAYSI ASSESSMENT

**Training:**
- All staff members involved in the administration of the MASYI shall complete training on:
  - View the MAYSI-2 Administration Video
  - Suicide Prevention

**Administration:**
- Upon recommendations from the JIFF Matrix, the Staff Member shall administer the MAYSIs.
- After reviewing the results of the MAYSIs, if scores indicate "Caution" or Warning", one or more of the following steps must be taken:
  - Case will be staffed with a supervisor.
  - Case will be staffed with on-site counselor (if during working hours)
  - Crisis and Response Team (CART) will be contacted for further assessment.

**MAYSIs Scales:**
- Alcohol/Drug Use
- Angry-Irritable
- Depressed-Anxious
- Somatic Complaints
- Suicide Ideation
- Thought Disturbance
- Traumatic Experiences
SASSI ASSESSMENT

Training
• SASSI Administration Video and Manuals

Administration
• Upon recommendations from the JIFF Matrix the staff member shall administer the SASSI-A2.
• Only trained staff members will grade the assessment.

SASSI Scales
• High Probability
• Low Probability
CASE DISPOSITIONS

Case Outcomes:
• Provide information to families
• Counsel and release
• Referral to Supports/Services
• Pre-Court Diversion
• Filing of Petition

Types of Services:
• Crisis Intervention (CART)
• Employment
• Basic Needs
• Shelter Care
• Teen Court
• Mentoring Groups
• Functional Family Therapy
• Multi-systemic Therapy
• Shoplifting Accountability Program
• Outpatient Substance Abuse Treatment
• Individual and Family Therapy
IS ANYONE BETTER OFF?
VERA

- Are youth referred to MARC more likely to be successfully diverted compared to prior system youth?
- Does MARC produce a net-widening effect?
- Did the implementation of MARC increase the speed of service delivery and case processing of youth?
VERA OUTCOME STUDY
IS ANYONE BETTER OFF? (2013)

Case processing decreased from 17 days to 3.9 days

Chances of re-offense decreased from 26% to 12%

Status Referrals decreased fivefold
Do kids really have to be arrested, handcuffed, and placed in the back of a patrol car to get timely services? Is there a better way?

Redefining the MARC Through Adaptive Leadership
# Walk-In Services

**One Self as an Instrument of Change**

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Description</th>
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<tbody>
<tr>
<td>Schools Partnership</td>
<td>- Immediate support for youth in crisis</td>
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<tr>
<td>Parent Collaboration</td>
<td>- <strong>Don’t call LE, Call Us</strong> <em>(System Youth Too)</em></td>
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<tr>
<td>Law Enforcement Discretion</td>
<td>- Timely support without arrest/detainment</td>
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<tr>
<td>Community Providers</td>
<td>- After hours Intervention Support <em>(Safety Plan)</em></td>
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<tr>
<td>Child Protection Services</td>
<td>- Neutral resource site for families</td>
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</table>
# Adoptive mother of D. M. came in for information. Youth is acting out at school and home, he is hitting and pushing them around GM is 70 and her husband is 80. Youth is in services with Dr Afzal, and Randy North, youth sees them regularly. She said she cannot whip or correct him because he tells her she is going to jail if she hits him, so most of the time she gives in to him. Mother stated she has fostered over a hundred children in the past, she has two 8yr girls now she is fostering. Youth has started being mean to them,. MO informed mother of FINS Services and Choices, mother stated she would try Choices first and will go home and contact them today.

# Grandmother arrived with 11yr old grandson I. L. for MO to speak with him. Youth drew a pic of a penis on his paper at SW Charter school. GM stated she had brought youth to speak with MO two years ago and it did him some good. MO spoke with juvenile about saying or drawing inappropriate pictures and the trouble he can get into. Youth stated he was sorry and does not want to come here again, so he is not going to that stuff anymore. MO informed GM to contact MO next weekend for a follow up to see how his behavior has been at school.

# Mother arrived with 16 yr old C.B., youth was the victim of a hazing at Barbe last year. Since then he has been having behavior issue at home, hitting siblings at home, breaking things and arguing with mother. Mother stated she wants to keep him out of the system. Youth is currently seeing Dr Hayes for meds and Lee Boyer is his counselor. MO staffed with Lennie for CVA without youth being in FINS, Lennie recommended Joel since he is now in private Practice and can do CVA type of services. MO gave mother contact information to Joel, mother stared she will call and schedule appointment.
HOW DID WE GET BUY IN?
SUSTAINING HIGH ACTION/HIGH ALIGNMENT (2015)

Shift Meetings
Community Meetings
School & Principal Ed

Service Provider Inservice's
“Thank You” Emails
Probation Partnership
Multi-Agency Resource Center
Calcasieu Parish Police Jury
Office of Juvenile Justice Services

It’s Ok to Ask for Help
No Problem Is Too Big or Too Small

How we can assist:
- Offer a single connection point for families to access community supports and resources in a timely manner
- Support families with basic needs, behavioral and mental health services, crisis interventions, substance use, life skills, and mentoring
- Work hand in hand with families to come up with the best solution catered to their individual needs
- Nontraditional hours of operation ensure convenience for families to access the MARC

See back for ways to access MARC services

MARC Center Access
Offering Help at No Cost with No Wait
No appointment necessary, just come on in

Ways to Access Support
- Walk-In at 3581 East Prien Lake Road
- Call us at 337-721-3971
- Email us at MARC@CPPJ.net

Hours of Operation
Monday through Saturday 8am – 2am
Sunday 1pm – 11pm

Calcasieu Parish Police Jury
Office of Juvenile Justice Services
RESULTS THROUGH ALIGNED CONTRIBUTIONS


STAYING FOCUSED ON RESULTS

For All Youth In Calcasieu Parish To Be Happy, Healthy, and Successful
MEANINGFUL IMPACT
WE CAN ALL BE INSTRUMENTS OF CHANGE

Without A Formal/Informal Referral A Youth:

- Cannot Be Placed In Detention
- Cannot Be Petitioned To Court
- Cannot Be Placed On Probation
- Cannot Go Deeper In The System
REFERRAL PERCENTAGES

- Walk Ins: 26% (2017), 23% (2018), 29% (2019)
- Status: 37% (2017), 36% (2018), 21% (2019)
- Delinquent: 25% (2017), 31% (2018), 36% (2019)
- LE Referrals: 12% (2017), 10% (2018), 14% (2019)
Multi-Agency Resource Center (MARC)

The MARC was a vision of a local collaborative after identifying a gap in front end supports for our community youth and families.

Two-Fold Vision

1) To pool already existing community resources in one location for families to access
2) To provide timely access to those existing resources that best meet family-identified needs

How Are Our Children? (how well are we doing)

Since opening our doors in 2011 we have served over 11,000 youth:

- Providing 31% with immediate support (in hours)
- Diverting 82% presented to our Agency from formal processing
- Keeping 27% from even light touch justice system involvement

A deeper dive into the data shows we still have strong opportunities for improvement, with a few play changes.
2019 FORECAST
COMPARSED TO 2014 (BENCHMARK)

- Petitions Down 42%
- Delinquent Referrals Down 3%
- Del Diversions Up 22%
- Status Referrals Down 68%
- Walk-Ins up 7%
- Detention Placements Down 36%
DIVERTED BY RACE
IDENTIFYING DISPARITIES

2017
Total 677 – Youth of Color 52%

2018
Total 715 – Youth of Color 51%

2019
Total 794 – Youth of Color 45%
NEW YOUTH PETITIONED BY RACE
INTENTIONALLY ADDRESSING DISPARITIES

2017
Total 275 – Youth of Color 62%

2018
Total 249 – Youth of Color 66%

2019
Total 184 – Youth of Color 71%
GETTING INTENTIONAL ABOUT EQUITY

• Reimagining Juvenile Justice Pilot Site
• Lake Charles Police Department RED
  • Law Enforcement Leadership Equity Initiative
• Addressing Racial Disparities and Equity with Stakeholders
• Conversations, Data Sharing, Adaptive Leadership
ALTERNATIVES TO DETENTION

• A TD Continuum of Care
• Non-Traditional Hours of Monitoring
• Catch Kids “Doing Well”
• Increase Compliance Opportunities
CASE PROCESSING

• One Officer = Better Court Relationships
• Push for Timely Processing
• Continue to Push for Youth to be Handled in Diversion/Informally
LESSONS LEARNED

Results should be Equitable for all, if not the Disparities Must Be Addressed.
The Juvenile Justice System is not always the answer.
Families are always the answer.
If the only tool you have is a hammer.
How early is to early?
Let the data guide you.
“Now that we have the center it has dramatically changed the process for handling juveniles in our community, as well as provide law enforcement with a valuable option that enables them to first keep the juvenile safe and at the same time allow them to return back to their respective duties.”

More “Tools in the Toolbox”
LESSONS LEARNED CONTINUED

• **Engaging Court Officials:**
  - Understand their roles in the system and identify how they will benefit from reform.
  - Acknowledge barriers up front and propose practical solutions to removing them.

• **Engaging Law Enforcement:**
  - Engage law enforcement not only from the onset, but at every stage of reform. A strong foundation only increases sustainability.
  - Acknowledge that system change is reciprocal with Law Enforcement. This requires an understanding of their operating systems.
COVID-19

- Adaptive Challenges
- Virtual Services
- On-Site Services
OUR VISION IS TO SUPPORT A GLOBAL COLLABORATIVE OF ASSESSMENT CENTERS THAT PROMOTE THRIVING COMMUNITIES AND ALTERNATIVES TO CHILD WELFARE AND JUSTICE SYSTEM INVOLVEMENT.
SYSTEMIC CULTURAL SUSTAINABILITY

Accepting the “My Child” challenge

It requires understanding, commitment, and tools
MY CHILD TEST – DO WE PASS?
DO YOU PASS?
FOR ALL CALCASIEU PARISH YOUTH TO BE HAPPY, HEALTHY, AND SUCCESSFUL

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• Email: MARC@cppj.net

William A. Sommers OJJS Director
Anthony Celestine OJJS Assistant Director